



Systems in Motion






AFTERMARKET SERVICES

SYSTEMS IN MOTION: AFTERMARKET SERVICES (AMS)

THE COMPLETE RESOURCE FOR ALL YOUR AFTERMARKET NEEDS

Aftermarket Services (AMS) has a well-deserved reputation for providing extraordinary service. Our AMS Team starts by listening to customers' needs and responding quickly to their requests. From routine part-related inquiries to system outage emergencies, AMS is your trusted source for any system repairs. We offer various Maintenance Packages to align with the requirements of each customer and provide exceptional reporting software to document work completed in the field.

OUR SERVICES

-  PREVENTATIVE MAINTENANCE
-  CUSTOM MAINTENANCE PKGS
-  AVAILABLE TECHNICIANS
-  EMERGENCY CALLS
-  ANALYTICS/KPI'S

PEAK SEASON FROM AMS

Aftermarket Services Company (AMS) wants to make sure that you are ready for the most important season of the year. The Aftermarket Services team is ready to offer qualified equipment health assessments to prevent conveyor failure during peak season on a wide variety of conveyor systems.

Please feel free to contact Aftermarket Services at service@conveyorsolutions.com and schedule your assessment. With AMS, you can always rest assured that you're receiving exceptional aftermarket services.



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KVK.inc
A SYSTEMS IN MOTION COMPANY



AFTERMARKET SERVICES PACKAGES

Strategic Care Programs Mechanical	 Silver	 Gold	 Platinum	 Diamond
	SILVER	GOLD	PLATINUM	DIAMOND
Discounted rates for service calls	X	X	X	X
Free phone support for mechanical issues	X	X	X	X
One-year warranty on new parts	X	X	X	X
Optional billing cycles		X	X	X
Complete follow up report detailing findings and proposals for repairs		X	X	X
Guaranteed phone response times (time's vary by package)		X	X	X
Predetermined number of planned maintenance visits		X	X	X
Field Service Management Software			X	X
One-year warranty on labor			X	X
Quarterly onsite spare part inventory count			X	X
Emergency mechanical response 24/7			X	X
Unlimited mechanical service 24/5			X	X
Key performance indicator (KPI's) reporting			X	X
Unlimited mechanical service 24/7				X
Discounted bulk pricing on mechanical spare parts				X
Monthly system inspection				X