![TRG - The Difference is Us]

ONSITE SERVICES

Optimizing technology whenever it's needed, wherever it's located, with a partner you can trust.

OUR CAPABILITIES

Does your equipment require immediate attention? Or do you need help with installation or employee training? We offer onsite service programs tailored to meet each customer's requirements across a variety of brands and equipment types, all backed by our expert technicians.

Consultation & Support
New Location Deployment & Installation
Technology Refresh Deployment & Installation
Site Surveys & Facility Mapping
User Training
Cabling Infrastructure
Physical Asset Verification
Break/Fix Services
Preventative Maintenance
Project Management
Reclamation of Older Assets

- Service requirements specified via an SLA basis
- Annual, monthly or per request agreements available to meet your requirements
- Requests submitted via online asset management platform, email or phone
- No-contract terms available for trial
- Solutions provided by technology specialists experienced in evaluating, designing and implementing IT strategies
- Managed by a centralized dispatch center with highly responsive customer care
- Backed by reliable network of thousands of technicians located throughout the United States and Canada

TECHNOLOGY SUPPORTED

MOBILE COMPUTERS	**PRINTERS**	**POINT OF SALE & PAYMENTS**	**KIOSKS**	**DIGITAL SIGNAGE**	**TIME & ATTENDANCE EQUIPMENT**
WIRELESS CONNECTIVITY	**NETWORK SYSTEMS**	**SECURITY**	**TRAFFIC MANAGEMENT**	**SPEAKERS**	**IP CAMERAS**

ABOUT US

TRG is a global managed solutions provider focused on enterprise mobility, point of sale and payments. With facilities across the United States, Canada and Europe, we provide the most comprehensive suite of lifecycle management services – from warehouse to boardroom and deployment to retirement.

200+
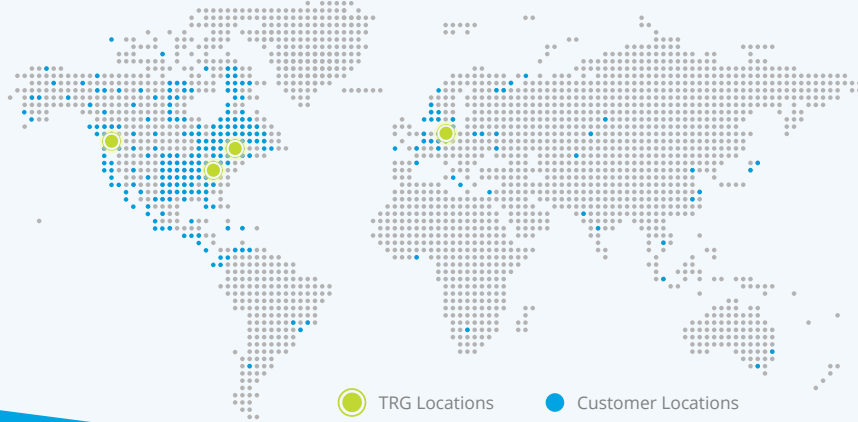### TEAM MEMBERS AND GROWING

5,000+
CUSTOMERS
PROVEN TRACK RECORD

10M+
DEVICES
UNDER MANAGEMENT

50+
COUNTRIES
GLOBAL EXPERIENCE

Westlake, Ohio (Cleveland)
Corporate Headquarters
Enterprise Mobility Center
Retail Deployment Center

Ferndale, Washington (Seattle)
Sales Office and Service Center

Scarborough, Ontario, Canada (Toronto)
Sales Office and Service Center

Haarlem, The Netherlands (Amsterdam)
Sales Office and Service Center

○ TRG Locations   ● Customer Locations

OUR SOLUTIONS

Evaluate & Plan

- Mobile maturity assessments (MMAs)
- Technology transformation
- Wireless site surveys & facility mapping
- PIN & key management security assessments

Procure

- New or refurbished
- Purchase outright or leverage TRG's Mobility as a Service program (MaaS)
- Permanent fleet or seasonal rental
- Software development

Deploy

- Staging, kitting & configuration
- Onsite installation & training
- Payment terminal key injection

Manage

- MDM / UEM support
- Repairs & managed logistics
- Spares pool management
- 24/7/365 help desk support
- Online asset management via ServiceHub®
- Onsite service & maintenance
- Technology lifecycle management (TLM)
- Security services

Retire & Dispose

- Equipment buyback
- Hard drive & tape destruction
- Asset disposal
- Payment terminal key destruction

THE TRG DIFFERENCE

BREADTH
We maintain the most comprehensive suite of services in the industry, offering a one-stop-shop solution agnostic across vendor, lifecycle stage and service.

FLEXIBILITY
As a family-owned business, we're nimble and maintain complete control over our company – the solutions we provide, the flexibility we offer and our reinvestment in the business.

GLOBAL REACH
We own facilities across North America and Europe, maintaining the largest footprint in the market and offering one-stop-shop, global services.

SCALE
With more than 5,000 customers and 10M devices under management, we have the systems to scale our solutions and customer support in ways that our competitors cannot.

CULTURE
We're a customer-driven organization comprised of dedicated, creative and knowledgeable individuals.

TRG
The Difference is Us

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