TRG

TECHNOLOGY TRANSFORMATION

With nearly 20 years of experience in mobile computing, point of sale and payments, our team maintains unparalleled knowledge of products, processes and best practices. Whether considering new hardware upgrades or migrating from Windows Mobile to Android or iOS – we help evaluate alternatives, develop project plans and execute a successful implementation.

We bring the knowledge, dedication and creativity necessary to design and execute successful technology refresh and OS migration projects. With TRG, you'll realize the benefits of new technology without the burdens associated with large-scale implementations.

We take pride in exceeding customer expectations and serving as a seamless extension of their internal teams. All projects are supported by real-time reporting and expert project management, scheduling and coordination in either pilot or production environments.

OUR CAPABILITIES

Our solutions can help you accelerate projects, drive application success, improve employee & customer experience and maximize ROI.

We'll help evaluate current state, establish project objectives, define requirements and craft the best solution. We offer flexible procurement options to accommodate your requirements - and with the ability to rollout up to 40,000 devices per month, ensure all deployments are performed quickly, efficiently and cost-effectively.

- Conduct virtual or onsite assessments
- Evaluate and select hardware and accessories
- Manage OEMs, ISVs and distributors
- Develop and manage migration timelines and project schedules that minimize operational disruptions
- Migrate legacy applications to new operating system or write new
- Modernize telnet green screens
- Connect solution components (hardware, software, accessories, etc.)
- Perform onsite installation and end user training

ABOUT US

TRG is a global managed solutions provider focused on enterprise mobility, point of sale and payments. With facilities across the United States, Canada and Europe, we provide the most comprehensive suite of lifecycle management services – from warehouse to boardroom and deployment to retirement.

200+
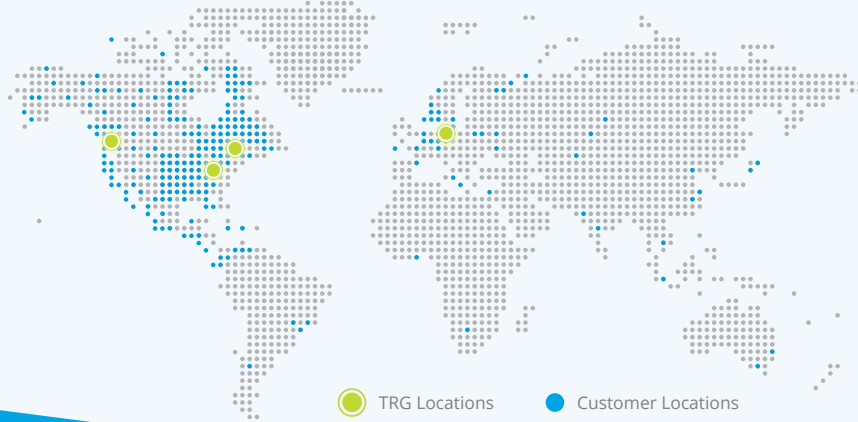### TEAM MEMBERS AND GROWING

5,000+
CUSTOMERS
PROVEN TRACK RECORD

10M+
DEVICES
UNDER MANAGEMENT

50+
COUNTRIES
GLOBAL EXPERIENCE

Westlake, Ohio (Cleveland)
Corporate Headquarters
Enterprise Mobility Center
Retail Deployment Center

Ferndale, Washington (Seattle)
Sales Office and Service Center

Scarborough, Ontario, Canada (Toronto)
Sales Office and Service Center

Haarlem, The Netherlands (Amsterdam)
Sales Office and Service Center

⬤ TRG Locations   ⬤ Customer Locations

OUR SOLUTIONS

Evaluate & Plan
- Mobile maturity assessments (MMAs)
- Technology transformation
- Wireless site surveys & facility mapping
- PIN & key management security assessments

Procure
- New or refurbished
- Purchase outright or leverage TRG's Mobility as a Service program (MaaS)
- Permanent fleet or seasonal rental
- Software development

Deploy
- Staging, kitting & configuration
- Onsite installation & training
- Payment terminal key injection

Manage
- MDM / UEM support
- Repairs & managed logistics
- Spares pool management
- 24/7/365 help desk support
- Online asset management via ServiceHub®
- Onsite service & maintenance
- Technology lifecycle management (TLM)
- Security services

Retire & Dispose
- Equipment buyback
- Hard drive & tape destruction
- Asset disposal
- Payment terminal key destruction

THE TRG DIFFERENCE

BREADTH
We maintain the most comprehensive suite of services in the industry, offering a one-stop-shop solution agnostic across vendor, lifecycle stage and service.

FLEXIBILITY
As a family-owned business, we're nimble and maintain complete control over our company – the solutions we provide, the flexibility we offer and our reinvestment in the business.

GLOBAL REACH
We own facilities across North America and Europe, maintaining the largest footprint in the market and offering one-stop-shop, global services.

SCALE
With more than 5,000 customers and 10M devices under management, we have the systems to scale our solutions and customer support in ways that our competitors cannot.

CULTURE
We're a customer-driven organization comprised of dedicated, creative and knowledgeable individuals.