FAST[™]GLOBAL SUPPORT SERVICES



Your Partner for the Entire Lifecycle of Our Equipment





Technical Service & Support

From call-in support to on-site field technical assistance, the knowledgeable and experienced FAST service technicians are readily available to help you avoid expensive downtime and maintain critical operational schedules.

Maximize uptime. Ensure performance. Protect your investment.

Around the globe, the service of package shipping and material handling is moving faster, and FAST Global Solutions understands the importance of maintaining a seamless flow of goods and constantly moving transport system.

From call-in or on-site technical assistance, to training, commissioning and preventative maintenance, FAST certified technicians are available to help you avoid unwanted downtime and increase the confidence that your equipment will be operational and safe to use – especially during peak times.

Preventative Maintenance

A regularly scheduled, comprehensive maintenance program helps maximize uptime and enhance operational safety, as well as extend the life of your equipment.

- Visual inspection of equipment for worn or broken parts.
- Verification audit of machine's adjustment and operation.
- Line assessment for operational inefficiencies.
- Review of spare parts and inventory stock.

Equipment Operational Training

Ensure your team's confidence and working knowledge to safely and efficiently operate and maintain FAST conveyor equipment.

- Classroom and hands-on training at machine-level.
- Training materials designed around your requirements and for one or multiple FAST equipment.
- Additional training available for in-depth mechanical, electrical, and hydraulic troubleshooting.

New Equipment Commissioning

At machine-level training and direct support for your team throughout the process of commissioning new FAST conveyor equipment.

- Additional review from the manufacturer before a machine's first start.
- After installation, final expert check of equipment operation, prior to going into production.
- Further validation process, test runs, and ready for acceptance confirmation.