

Our Less than Truckload services go beyond basic rates and technology, offering clients a proactive method of managing LTL from end to end. Our operations teams provide dedicated scheduling services, delivery management, and freight optimization, which equals an increase in efficiency and a decrease in shipment errors and delays. eShipManager® provides visibility into shipment data across locations and vendors, providing the critical business intelligence needed to manage LTL costs.

PROCUREMENT	We leverage our market expertise and nationwide carrier relationships to provide customized negotiation support and unique rate programs, managing your LTL program with a combination of your preferred carrier contracts and our corporate rates.
freight optimization	eShipManager® TMS provides a single platform for optimizing carrier rates when booking a shipment. After creation, our optimization technology and team of specialists identify opportunities for further optimization. Examples include cross-mode, consolidation, excess capacity, and more.
TRACKING	Standard Tracking offers clients access to on-demand tracking information through eShipManager®. Premium Tracking is supported by our Shipment Care team who proactively manages shipment delivery issues.
Carrier Screening & Performance Monitoring	Our S.M.A.R.T. Certified TM carrier screening process evaluates potential carriers based on S afety standards, M anagement, operating A uthority, R eliability, and T imeliness of delivery. We work only with those carriers who meet our strict standards and performance is monitored ongoing to ensure continued quality of service.
FINANCIAL & RECOVERY SERVICES	We provide comprehensive freight bill audit and payment services, guaranteed service recovery filing, consolidated invoicing, customized GL-coding, and financial reporting.
SUPPORTING SERVICES	Services include classification and commodities reviews, comprehensive Inbound Freight Management, freight claims filing and support, dedicated account management, and more.
TECHNOLOGY	Our eShipManager® TMS provides a single platform for end-to-end shipment management including contract and document management, quoting, booking, BOL generation, carrier scheduling, tracking, and historical analysis – with customized integration capabilities.