## The GIANT Company, USA: Empowering e-grocery growth

## The Customer and Their Requirements

For more than 20 years, the brands of Ahold Delhaize USA have successfully built an e-commerce business through a network of manual fulfillment centers and brick-and-mortar stores. The GIANT Company chose Swisslog's expertise to enable automated e-grocery fulfillment that improved productivity and helped the brand expand into a new market.

The AutoStore empowered by Swisslog AS/RS system was chosen based on its ability to deliver design and operating flexibility, support small footprint MFCs, and its built-in redundancy.

The GIANT Company leveraged the organization's deep egrocery experience and Swisslog's expertise to enable automated e-grocery fulfillment close to customers that improved productivity, shortened delivery times, lowered total delivered costs, and helped the brand expand into a new market.

## SWISSLOG

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https://www.youtube.com/watch?v=rcmoVyQr2ME

"I really enjoyed working with Swisslog through the design phase and configuring the AutoStore system itself is pretty straightforward but integrating that system into the environment is where expertise and experience really come into play. It was a very good experience working through that challenge with their team."

- Daniël van Gool, Director of E-commerce Network & Fulfillment Strategy, PeaPod Digital Labs



## **Growth & Impact**



SynQ System
Creating a
seamless
operation



Scalable
Solidified strategy
that can be replicated
across the network



Increased
Productivity
Improve picking by 3X
compared to manual
fulfillment operations

