Radwell, USA: Reducing Pick Times and Enabling Growth

The Customer and Their Requirements

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Radwell supports its customers with a broad range of new and used industrial products including industrial automation, MRO, pneumatic, motion, electronic, hydraulic, HVAC and electrical control equipment for plant floors and facilities. The company also provides component-level repair for all industrial electronic and electrical equipment and buys new and used surplus for resale.

This is great for customers, but when you have 12 million SKUs in inventory, fulfillment is a challenge. It can be time-consuming and costly unless the right automation solution is found. Radwell chose Swisslog's flexible AutoStore system.

AutoStore is a small parts storage system that stores bins in a stacked configuration and automatically retrieves parts based on instructions from Swisslog's SynQ software. This provides warehouse management, material flow and automation control system functionality in a single, modular platform that integrates with host systems and other warehouse software.

"Our overall experience with Swisslog has been very positive. This was our largest automation project so far and our first time working with Swisslog. The expertise and support Swisslog provided throughout the process helped us manage the transition to a new facility on schedule and without disrupting our operations."

- Todd Radwell, Senior VP of Operations and Engineering, Radwell International

Growth & Impact

SynQ Software
450 order lines/hour picked

Increase in Productivity
The performance in pick productivity increased by 400%

Space Optimization
slower moving stock is consolidated in a reduced footprint

MHI
THE INDUSTRY THAT MAKES SUPPLY CHAINS WORK®

Case Study